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GENERAL INFORMATION

About Us

Resorts World Sentosa (RWS), Asia's ultimate destination resort which opened in 2010, is located on Singapore's resort island of Sentosa.

Spanning 49 hectares, RWS is home to key attractions including the region's first-and-only Universal Studios theme park, S.E.A. Aquarium which is the region's largest aquarium, Adventure Cove Waterpark and Dolphin Island. Other attractions include a Maritime Experiential Museum, an award-winning destination spa, a casino, six unique hotels, the Resorts World Convention Centre, celebrity chef restaurants, and specialty retail outlets.

The resort also offers world-class entertainment, from original resident productions to international concerts and public shows such as the Crane Dance and the Lake of Dreams.

RWS has been named "Best Integrated Resort" since its first full year of operations in 2011, for Six consecutive years at the TTG Travel Awards, which recognises the best of Asia-Pacific's travel industry.

RWS is wholly owned by Genting Singapore, a company of the Genting Group. At Resorts World Sentosa Singapore, we offer world-class attractions' offerings within the proximity of our integrated resort.



Resorts World Sentosa

Accreditations, Memberships & Awards

With our relentless strive for excellence, Resorts World Sentosa has been honoured with numerous local & international awards. Some of the awards and achievements include:

- **Key Accreditations**

The Association of Zoos & Aquariums (AZA), World Association of Zoos & Aquariums (WAZA) & Zoo and Aquarium Association (ZAA)

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- **Key Awards**

- + 6-time winner of TTG Travel Awards – Best Integrated Resort in Asia-Pacific
- + Hard Rock Hotel, Equarius Hotel, Crockfords Tower, Beach Villas as various hotel categories under World Luxury Hotel Awards 2015
- + Best Theme Park in Asia by TripAdvisor - Universal Studios Singapore
- + Top 3 Aquariums in Asia by TripAdvisor - S.E.A. Aquarium

How to Get There

Resorts World Sentosa is a mere 10 minutes drive from Singapore's Central Business District and 20 minutes drive from Changi International Airport. It is easily accessible via reliable, convenient and extremely affordable modes of transportation i.e. buses, MRT rail system, and taxis & cars. One can also take a leisurely stroll from VivoCity shopping mall to the resort.

MRT Rail System / Sentosa Express

- Take North-East line or Circle line to HarbourFront station
- Take Exit E to VivoCity and proceed to level 3 to board the Sentosa Express. Alight 1 stop later at Waterfront station & reach Resorts World Sentosa

Car

- On Sentosa Gateway, keep to left lane and drive down the slope leading to RWS
- Filter right and drive into tunnel for "Cars / Taxis". Follow overhead signage to "B1 East"
- *Carpark Charges are applicable on an hourly basis
- *Valet Service Charges @ \$3 service fee per vehicle (excludes prevailing parking charges)

Taxi (In operation 24/7)

- Taxi drop-off point at Resorts World Sentosa underground car park
- Enter Resorts World Sentosa via The Forum

Bus

- At VivoCity's bus stop along TelokBlangah Road, board bus **RWS8** from there and alight at Resorts World Sentosa drop-off point

Cable Car

- Walk towards Exit B within HarbourFront train station
- Follow the directional signs leading to Singapore Cable Car station at HarbourFront Tower II

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- Board the cable car and disembark at Merlion station. Walk towards Hotel Michael and reach Resorts World Sentosa

On Foot

- Proceed to level 1 of VivoCity and look for directions to the Boardwalk
- Upon reaching the entrance of Sentosa island, head towards Trick Eye Museum & reach Resorts World Sentosa

Contact Us

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<http://rwsentosa.com> & <http://rwsentosa.com/IN>

Social Media Accounts

Facebook – <http://facebook.com/ResortsWorldatSentosa>

Twitter – <http://twitter.com/rwsentosa>

Google+ - <http://plus.google.com/+rwsentosa/posts>

LinkedIn – <http://linkedin.com/company/resorts-world-sentosa>

YouTube – <http://youtube.com/user/rwsentosa>

Instagram – <http://instagram.com/rwsentosa>

RWScoop Blog – <http://rwsentosablog.com>

ESPA at Resorts World™ Sentosa

ESPA originated from London, the United Kingdom and was founded by Susan Harmsworth who is known a world spa pioneer. With over 450 spas in across 50 countries (mainly in Europe), ESPA at Resorts World Sentosa brings to Singapore the unique vision of the world's leading spa brand to provide the ultimate spa experience, making it Singapore's first destination spa.

A spectacular 10,000 square metre leisure environment conceived by ESPA's award-winning team of creative visionaries, ESPA at Resorts World™ Sentosa is an oasis of tranquillity. Our wide range of luxurious treatment pavilions, private beach villa and garden spa suites are immaculately designed for total relaxation.



ESPA at Resorts World™ Sentosa

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Facilities

ESPA at Resorts World™ Sentosa is a haven of calm, generous spaces, each designed to exude the perfect ambience for socializing, introspection or actively rebalancing mind and body the natural way. Airy spaces, enchanting reflection pools and exquisitely-created ice fountains reflect the verdant forest and picturesque sea-views of the surrounding countryside, creating the mesmerizing experience of being completely immersed in nature.

As part of a holistic approach to fitness and well-being, we use thermal therapy in a range of facilities that include Singapore's first Hammam, Crystal Steam rooms, Rock Saunas, Ice Fountains, Experience Showers and outdoor Vitality Pools. Whether to cleanse, revitalise, stimulate or calm, the gender specific heat experiences are an essential part of the ESPA journey in the region. We can also help you achieve your specific wellness goals from weight management to detox with our Destination Spa programme.

- Turkish Hammam Bath – **first of its kind in Singapore**
- Crystal Steam Rooms
- Outdoor Vitality Pool and Cold Plunge Pool
- Sleep Zone
- Zen Studio
- Forest Onsen-style Pools– **first of its kind in Singapore**
- Rock Saunas
- Ice Fountain & Experience Showers
- Spa Treatment Rooms and Suites
- Finishing Studio
- Gymnasium (with fitness trainers)

Treatments

Choose from an extensive selection of signature treatments, results-driven facials and body treatments specifically tailored to your needs. From the traditional Hammam, Crystal Steam room, Rock Sauna, outdoor Vitality Pools and Forest Onsen-style Pools to the many relaxation areas such as the Sleep Zone, we deliver an extraordinary spa journey specifically tailored.

For a truly rejuvenating experience, opt for our Destination Spa Packages. From 1 to 3 nights, these customised Lifestyle Retreats feature wellness, fitness, cookery, spa and beauty programmes that will leave you feeling great again.

- ESPA Signature Treatments
- ESPA Suites
- ESPA Body Therapies
- ESPA Wellness
- ESPA Grooming
- ESPA Rituals
- ESPA Facials
- ESPA Massages
- ESPA Maternity
- ESPA For Men

Dining

Tangerine™ - An integral part of the spa, offering a casual dining environment with tranquil views of the reflection pools. This is the first celebrity chef-helmed spa café in Singapore. Our celebrity chef, **Ian Kittichai**, combine efforts to deliver gourmet cuisine that is both sumptuous and healthy. This restaurant also seats a total of 50 people, both indoors and outdoors.

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F&B

A gastronomic fantasy awaits for you at Resorts World Sentosa. Relish the culinary artistry of celebrity chefs, nostalgic local flavours, and an outstanding repertoire of international cuisines from Chinese and Japanese, to French and Italian.

Legend:

- * - RWS Managed F&B Establishments
- # - RWS F&B Partner
- ^ - RWS Tenants

Celebrity Chef Restaurants

1. * **Feng Shui Inn @ Crockfords Tower** - Perfect restaurant helmed by Chef Li Kwok Kwong for discerning gourmards to enjoy fine-dining authentic Cantonese cuisine
2. * **Forest @ Equarius Hotel** - An exquisite dining experience, helmed by celebrity chef Sam Leong, serving his signature creations under a forest canopy-inspired ceiling
3. * **Joel Robuchon Restaurant @ Hotel Michael** - The very best of French haute cuisine by Joel Robuchon himself, featuring the signature de-gustation menu, paired with wines of over 1,000 premium labels
4. * **L'Atelier de Joel Robuchon @ Hotel Michael** - Enter a new realm of Avant Garde French dining. The open gourmet kitchen lets you watch our chefs create the culinary masterpieces
5. * **Ocean Restaurant by Cat Cora @ S.E.A. Aquarium** - Singapore's first aquarium dining experience where the exceptional cuisine and service are as memorable as the view
6. * **Osia @ FestiveWalk** - Celebrity chef Scott Webster teams up with Douglas Tay to present a menu combining Asian influences and Western culinary techniques
7. * **Syun @ FestiveWalk** - Chef Hal Yamashita will reawaken your senses and renew your perception of Japanese cuisine with its nouvelle interpretation of Japanese fine-dining
8. * **Tangerine @ ESPA** - Chef Ian Kittichai offers an idyllic respite where diners can indulge in healthy contemporary cuisine with an innovative twist



Syun



Ocean Restaurant by Cat Cora

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9. ^ **TungLokHeen @ Festive Walk** - A pavilion of retreat for those who appreciate traditional, authentic, Chinese cuisine by celebrity chef Susur Lee
10. * **Art at Curate @ L1, The Forum** – Boasts a stellar line-up of renowned Michelin-starred Chefs to grace the kitchen throughout the course of the year across 4 series of dates

Asian Cuisine

Satiate your craving for authentic local flavours, Malaysia's famous hawker fare, spicy Korean delights, tangy Thai cuisine, or anything in between.

- # **Avenue Joffre @ Festive Walk** – Authentic Chinese cuisine & fiery Szechuan fare
- * **Malaysian Food Street @ Waterfront (beside USS)** – Indulge in some of Malaysia's finest and famous hawker fare
- ^ **BaliThai @ B1, The Forum (Halal-certified Restaurant)** – Thai cuisine meets Indonesian!
- ^ **Central Hong Kong Café @ B1, The Forum** – Authentic Hong Kong restaurant where you can find legendary staples
- ^ **COCA Restaurant @ L1, The Forum** – Thai-styled steamboat specialities
- ^ **Din Tai Fung @ L1, The Forum** – Famous for its exquisite dumplings and Taiwanese dim sum delicacies
- ^ **Grilled Fish @ Waterfront** – Signature dish of grilled fish served in 6 delectable varieties
- ^ **Imperial Treasure La Mian Xiao Long Bao @ L1, The Forum** – Specialising in upmarket Shanghainese cuisine
- ^ **Insadong Korea Town @ Waterfront** – Singapore's largest restaurant specializing in Korean cuisine
- ^ **PappaMia @ Festive Hotel (Halal-certified Restaurant)** – All-day dining experience which offers true Asian delights
- ^ **Putien @ L1, The Forum** – Renowned for its authentic Fujianese cuisine
- ^ **RamenPlay @ B1, The Forum** – Modern Japanese eatery
- ^ **Ruyi @ B1, The Forum** – Good-value, quick and delectable Chinese meals, open 24/7
- ^ **Singapore Seafood Republic @ Waterfront** – Here's where you can find the authentic Singapore classic, the Chilli Crab!
- ^ **Streets Asian Café @ L1, The Forum (Halal-certified Restaurant)** – Offers than more 100 popular choices in the form of Asian food

Western Cuisine

Take your pick from some of the best-loved Italian classics and American contemporary favourites accompanied with a sensational dining experience.

- ^ **Chili's American Grill & Bar @ The Bull Ring** – Relish the robust flavours of Southwest American cuisine
- ^ **Fish & Co. Seafood Shack @ S.E.A. Aquarium (Halal-certified Restaurant)** – Serving us signature dishes such as Fish & Chips

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- **^ Hard Rock Café @ L1, The Forum** – Classic American food at this ultimate chill-out haven
- **^ Tino's Pizza Café @ L1, The Forum** – Bringing you hand-tossed pizzas

Bars & Lounges

Socialize and chill out with a specially concocted cocktail at these bars & lounges.

- *** Equarius Lounge @ Equarius Hotel** – Enjoy the range of rare collector edition spirits and assortment of unique beverages
- *** Michael's Lounge @ Hotel Michael** – Enjoy an assortment of gorgeous cocktails and quality beverages amidst a luxurious furnishing
- *** The Rock Bar @ Hard Rock Hotel** – A great place to people watch as you slowly sip your specially-curated concoctions
- **^ CJ's Bar at Quaich @ Waterfront** – Enjoy the cosy Shanghai vibe and various live performances while enjoying signature whisky-based cocktails

Other Choices

From light bites to hearty international buffet, you'll find every reason to indulge at Resorts World Sentosa.

- *** S.E.A.side Snacks @ S.E.A. Aquarium** – Enjoy a snack while getting up close and personal with the marine animals
- *** Starz Restaurant @ Hard Rock Hotel** – Lavish lunch and dinner buffet spread, featuring scrumptious international and local delicacies
- *** The Bay Restaurant @ Adventure Cove Waterpark** – Quick-service dining venue offering local favourites and Western delights
- **^ BreadTalk @ B1, The Forum** – Get your mouth-watering bread delight today
- **^ Cedele Bakery Café @ L1, The Forum** – Wide range of sandwiches and pastries
- **^ Gong Cha @ The Bull Ring** – Finest freshly brewed tea, coffee and juices
- **^ Hot-Star @ The Bull Ring** – Authentic Taiwanese snacks on-the-go
- **^ Krispy Kreme Donuts @ L1, The Forum (Halal-certified Restaurant)** – An international chain serving up soft, fluffy doughnuts
- **^ McDonald's @ B1, The Forum (Halal-certified Restaurant)** – Ultimate convenience haven for families and tourists alike, opened 24/7
- **^ SF Fruits @ The Bull Ring** – Guilt-free juices and indulgences on-the-go
- **^ Slappy Cakes @ Waterfront** – “Make Your Own” pancake experience
- **^ Starbucks @ L1, The Forum** – Serving up the highest quality of Arabica coffee & everyone's favourite drinks!
- **^ ToastBox @ B1, The Forum** – Traditional Southeast Asian breakfast culture

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Retail

All the shopping outlets in Singapore's hottest destination from basic essentials to indulgence are available at RWS.

Galleria (spanning across Festive Hotel & Hotel Michael)

- **Bally** – Luxury shoes and accessories brand from Switzerland
- **Bulgari** – From Italy, famous for its exquisitely designed jewellery pieces
- **Chanel Watches**– First exclusive Chanel watches boutique in Singapore
- **Chopard** – Impeccable hand-crafted timepieces
- **Coach** – Leading American brand of luxury lifestyle and accessories
- **Dunhill**– Offers exceptional luxury apparel, leather goods and accessories exclusively for men
- **Fozailoff Jewelry**– One of the world's most prestigious diamond jewellers
- **Jaeger-LeCoultre**– Luxury watches
- **Kate Spade New York**– Known all over the world for its bold and feminine designer handbags, clothing, shoes and accessories
- **Michael Kors**– Purveyor of sophisticated, glamorous luxury handbags and accessories
- **Omega**– Luxury watches from Switzerland
- **Polo Ralph Lauren**– Offers outstanding sportswear, Prêt-à-Porter ranges and shoes
- **Richard Mille**– Luxury watch retailer
- **Rolex** – Leading name in luxury Swiss watches
- **Salvatore Ferragamo**– Founded in 1927, SF has become the preferred footwear among Hollywood's glitterati
- **Smart Gold ATM** – First in Asia to dispense only world-class pure refined gold
- **Swarovski** – Jewellery lovers can enjoy a stunning array of rings, earrings and pendants
- **Swiss Watch Gallery** – Presenting the most comprehensive and superior assortment of watches
- **Tumi** – Leading international brand of luxury travel, business and lifestyle accessories
- **Vacheron Constantin**– Exquisite hand-crafted timepieces
- **Versace** – Extraordinarily distinctive Haute couture and Prêt-à-Porter ranges
- **Vertu** – The place for the world's finest mobile phones
- **Victoria's Secret** – A lingerie and fashion centre
- **Vie Beaute** – Beauty hall consisting of a host of international skincare, cosmetics and perfumery
- **Wear+When**– Excellent and affordable range of designer watches



Galleria

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Others

- **7-11 @ The Bull Ring**–24/7 convenience store
- **Candylicious @ L1, The Forum** – Visually mesmerizing pillars embedded with candy and a canopy of a lollipop tree
- **Garrett Popcorn @ The Bull Ring** – Offers fresh, hot-air popped popcorn in different tantalising flavours
- **Hershey's @ The Bull Ring** – Indulge in iconic Hershey's chocolate brands
- **LEGO Certified Store @ Festive Hotel** – Singapore's largest retailer of LEGO products
- **Livewire @ B1, The Forum** – Experience the excitement of live sports action
- **MISSHA @ Waterfront** - Leading Korean beauty brand known for its cosmetics
- **Salon Royale @ Festive Hotel** – Be pampered like royalty and indulge in a head-to-toe session
- **The Rock Shop @ Hard Rock Hotel** – A must-visit to purchase the famous Hard Rock logo t-shirts, caps and souvenirs
- **Watsons @ The Bull Ring** – Leading beauty and health retailer in Singapore

Other Amenities

- ATMs are located around the Resort (**including at B1, The Forum**), you can choose to utilise these services with various banks such as DBS and OCBC
- **CIMB Currency Exchange at B1, The Forum** – they provide currency exchange services for the international travellers
- Baby/diaper changing rooms are located around the resort for the convenience of families and specifically, mothers
- **Parkway Shenton Medical Clinic @ Basement 2** – General Practitioner & Minor Surgery Services (opened at various timings throughout the week)

Entertainment

Crane Dance

Created by Jeremy Railton who is a four-time Emmy-award winner, we take you through a magical journey of love, with the touching story of a pair of mechanical cranes and how their love for each other transforms them into real birds.

A show that's not to be missed, the combination of ground-breaking audio visual technologies and stunning light and water effects perfectly illustrates the cranes' graceful courtship ritual. Be in awe of the sheer size of the steel cranes moving deftly in the midst of water illusion and play of light.



Crane Dance

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**Free admission at 8pm every night at The Waterfront*

**Pyrotechnics will be used in the shows & operating hours subject to daily scheduling*

Lake of Dreams

We are proud to present this spectacular choreographed display of fire, water and light, designed by four-time Emmy award-winner Jeremy Railton. We think this unique musical extravaganza is simply astounding!

**Free admission at 9:30pm every night at FestiveWalk™*



Lake of Dreams

Casino

Dress Code

Guests must observe the smart-casual dress code upon entering the Casino. Guests wearing singlets, shorts, slippers, hat, caps, helmets, sunglasses, masks, veils or any other items which conceal their facial features (fully or partially) are prohibited from entering the Casino.

Operating Hours& Entry Procedures

The Casino will be open 24 hours every day of the week. Overseas guests will have to display their passport or ID card for identification purposes & do not have pay a levy when entering.

Prohibited Items/Activities

- Firearms of any kind
- Knives or any other sharp objects
- Luggage or umbrellas
- Cameras and video cameras
- Computers and computing equipment including, but not limited to laptops & handheld computers
- Electronic and/or electrical equipment, gadgets and appliances
- Such other items which security officers, in their full discretion, may deem unfit to bring into the Casino
- No pets & no smoking allowed
- Mobile phones to be kept on silent mode
- Guests are advised that they are prohibited by law to have in their possession Casino Chips to or exceeding S\$10,000 in value outside the premises of Resorts World Sentosa



Resorts World Sentosa Casino

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Table Games

- Baccarat (Commission & non-commission) & Rapid Baccarat
- Blackjack
- Caribbean Stud Poker
- Roulette ('0 & '00) – Electronic Roulette available as well
- Money Wheel
- Pai Gow
- Pontoon (inc. Pontoon Pandemonium)
- Progressive Texas Hold 'Em Poker
- Tai Sai
- Poker
- Slots – Electronic Slots available as well
- Electronic Sic Bo

Dining & Entertainment

- Casino Royale Bar – Drinks & cocktails
- Crockfords Lounge – Bar & lounge
- Happy 9 – Asian cuisine
- The Pair – Asian cuisine
- Wing Choi – Hong Kong cuisine